

Maldon Neighbourhood Centre

Better Community Buses transport needs survey

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The aim of this survey is to find out the transport needs of older residents in [Name] Shire/Council to inform a pilot project using existing community buses.

How many older people within your household sometimes have difficulty getting to where they want to go?

Do you (or anyone within your household) have special transport needs: (Please circle all that apply)

- Travel in wheelchair or scooter
- Travel with wheelchair
- Travel with carer
- Travel with guide dog
- Unable to walk far from doorstep
- Other (briefly indicate)

Where do you live?

- Street
- Town

Please indicate the approximate age of the people covered in this survey. (Please circle all that apply)

- 50–65
- 66–70
- 71–80
- 81–90
- 90+

Are you willing to be contacted to discuss your answers further? (Y/N)

Please provide contact details

- Name
- Phone number

All details will remain strictly confidential and will only be used for this survey.

Purpose of journey	Where do you travel to for this service?	How do you get there? (E.g. own car, lift from friends or family, train)	How often do you travel there?	What time of day do you travel?	Problems experienced
Grocery shopping					
Town centre shopping					
Hospital					
Doctor					
Dentist					
Education					
Exercise					
Social					
Post office					
Library					
Other (specify)					

Please return completed surveys to [Organisation Name], [address], or [email]. Ring [phone number] for collection.

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